**NelNet Multi-Factor Authentication**

If you need assistance navigating this process, please email [paymentplan@howardcc.edu](mailto:paymentplan@howardcc.edu).

1. Under Make a Payment, select Proceed to Processor.

A screenshot of a computer

AI-generated content may be incorrect.

1. Select either Use Email or Use Authenticator App.

A screenshot of a sign in

AI-generated content may be incorrect.

1. If you selected Use Email, choose an email from the choices provided.

A screenshot of a computer

AI-generated content may be incorrect.

1. If you selected Use Authenticator App, follow the instructions.

A screenshot of a sign up

AI-generated content may be incorrect.